



HxGN OnCall Planning & Response

HxGN OnCall Planning & Response from Hexagon's Safety & Infrastructure division is a web application for managing major incidents and events.

It integrates and coordinates resources, procedures, and communications for individual agencies or across jurisdictions and tiers of command.

The product comprehensively fulfills incident command system requirements. It harnesses the collective capabilities of diverse responders and provides a single source of information and record of action throughout the entire life cycle for safe, efficient, and effective operations.

Benefits

Provides Comprehensive Capabilities in a Single Solution

HxGN OnCall Planning & Response is a single, unified solution for all agencies, needs, and stages of operation. It supports incident command on-scene and in tactical and emergency operations centers.

By enabling all authorized responders to access the system, regardless of organization or location,

HxGN OnCall Planning & Response maintains common understanding of the situation and operations. Its ability to continually monitor situations and quickly adapt all aspects of the operation ensures agencies maintain control, even in rapidly changing situations, and keep users aware of changes to command structures, objectives, assignments, and action plans.



HxGN OnCall Planning & Response gives users a detailed common operating picture.

Manages the Entire Life Cycle

HxGN OnCall Planning & Response, which removes gaps in processes and data, enables fast and efficient transfer of tasks and information between all stages of operation, agencies, and personnel with no loss of information, duplication of efforts, or delays, while maintaining a full record of operations.

Integrates Responders

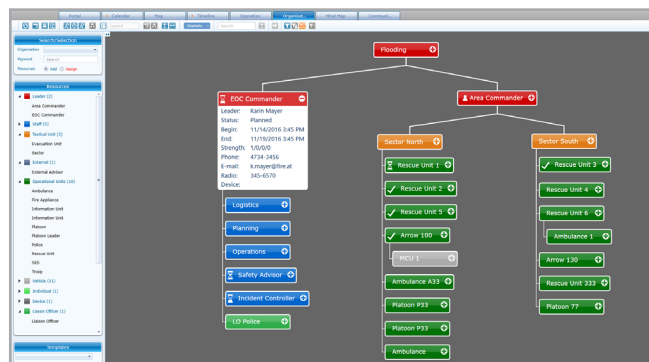
HxGN OnCall Planning & Response allows a highly diverse group of public- and private-sector agencies, which may rarely work together, to operate as a coherent team with common purpose and direction. It provides overarching command, coordination, and oversight without changing the systems and processes responders rely on in their day-to-day operations. It follows incident command system principles of organization- and system-neutral operation, which ensure information and instructions are readily understood and universally accessible.

The product operates in mixed environments with different incident management and dispatch systems. Implementation is available for individual organizations or as part of a wider, collaborative undertaking. This flexibility permits agencies to roll out HxGN OnCall Planning & Response in phases across jurisdictions and levels of command.

Offers Universal Access

Accessed via a web client, HxGN OnCall Planning & Response makes it easy to deploy and operate across diverse agencies and levels of command. It is quick and simple to extend access to new users without installing and maintaining software for each agency and location.

HxGN OnCall Planning & Response provides a single source of information and record of action throughout an entire event life cycle for safe, efficient, and effective operations.



HxGN OnCall Planning & Response leverages workflows and diagrams to provide interoperational logistical information to all involved agencies.

Features

Unified Operational Information

HxGN OnCall Planning & Response maintains dynamic and linked views of key operational elements. By removing the problems of static or fragmented records, it speeds communication and ensures all members of the team have current and consistent insight.

- **Common Operating Picture** - Combines operational, environmental, and contextual information from multiple sources whenever needed.
- **Organization Charts** - Enables agencies to design and adapt lines of command on the fly to maintain control or pass responsibility to different resources, response functions, or tiers of command. It also provides the basis for the communication plan.
- **Action Plans** - Provides the primary vehicle for addressing overall performance effectiveness. Action plans include goals and objectives and provide personnel with knowledge of what needs to be done. They support reusable templates to expedite planning and deliver greater operational consistency.
- **Mind Map** - Allows users to plan process-oriented procedures using a clearly presented graphical tool.
- **Timeline** - Offers clear, continuous display of operations through time and the relation and sequence of different elements. It enables clear tracking of short- and long-term plans or developments.
- **Document Library** - Ensures all users can quickly access definitive versions of critical documents, such as standard operating procedures and site plans.

Dispatch Integration

HxGN OnCall Planning & Response uses a low-code integration platform to enable agencies to develop bi-directional communication with computer-aided dispatch (CAD) software, providing fast and accurate information flows while removing data processing overheads.

Messaging

The solution supports messaging and chat, enabling users to monitor direct messages between individuals, chats, and external feeds. Messages can include deadlines, allowing agencies to monitor progress and send alerts about missed deadlines.

Event History

HxGN OnCall Planning & Response records all user and system activities in structured audit logs that include a time stamp coupled with information on the operator and event-related action. It provides vital data to support post-event review, legal actions, training, and simulation.

Focused Training & Simulation

HxGN OnCall Planning & Response leverages current organizational data and plans, as well as operational histories of past events, to ensure training is relevant and substantive.

Simple Deployment

Users access the solution via a web client, ensuring easy-to-deploy operations across diverse agencies and levels of command by avoiding common software compatibility problems. A self-configuring and maintaining client, HxGN OnCall Planning & Response does not require agencies to distribute license keys or software, making it fast and simple to extend access to new users and organizations.



HxGN OnCall Planning & Response's ability to search and update from the field is essential to enhance awareness, speed workflows, and increase efficiency.

Secure Hosting

Web-based deployment allows agencies to host systems in secure remote locations (i.e., data centers) or the cloud to promote resilience.

Simple Adaptation

Visual editing tools make it easy to configure and customize workflows and forms to agency-specific requirements without the need for coding.

Hexagon is a global leader in digital solutions that create Autonomous Connected Ecosystems (ACE). Our industry-specific solutions create Smart Digital Realities™ that improve productivity and quality across manufacturing, infrastructure, safety and mobility applications.

Hexagon's Safety & Infrastructure division provides mission-critical and business-critical software solutions to governments and service providers.

Hexagon (Nasdaq Stockholm: HEXA B) has approximately 20,000 employees in 50 countries and net sales of approximately 3.8bn EUR.

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